

OFF-CAMPUS SURVEY REPORT

*Survey was conducted on:
(Feb. 7, 1986) November and
December 1985*

INTRODUCTION:

Occasionally, school will survey student opinions as to the services they render, with the intention of improving or increasing their services.

At Santa Clara University the Student Resource Center has recently created an office that will specifically cater to the needs and concerns of off-campus students. This office will confront general questions like: Are the services in this University always available to off-campus students? Do the University services serve the best interests of the off-campus students? Are off-campus students highly involved in school related organizations and activities? Is it more beneficial to be a resident student rather than an off-campus student in this university? Do off-campus students experience a different college life as compared to resident students? What are some of the special problems that off-campus students face in their academic and social life at Santa Clara University? How can off-campus students make the most out of their education and gain valuable experience at SCU?

These and many more questions would hopefully be answered by the off-campus student resource office with the participation and joint effort of off-campus students themselves.

This survey has been developed in an attempt to gather initial information regarding off-campus students of Santa Clara University.

SPECIFIC OBJECTIVES:

1. To gather general biographical information of off-campus students.
2. To analyze whether the off-campus students use certain university services/facilities and to get them to rate these services.
3. To assess the general needs and concerns of off-campus students.

METHOD:

The original target population for this project is all the Santa Clara University students who do not live in the dorms or housing facilities provided by the University. We will call this population the off-campus students.

The off-campus student population is composed of:

- a) All graduate students from the different departments such as: Law School; Graduate Business and Administration; Graduate Engineering; Graduate Counseling and Education; Graduate Cathecetics, Liturgy and Spirituality. The total count of students in graduate school as of Fall 1985 is 4,011.
- b) There is a total of 3,609 undergraduate students in the University. A total count of 1,813 undergraduate students do not live in the dorms nor in housing facilities provided by the University.

According to this data, as of Fall 1985, the total number of off-campus students in this University is 5,824 out of 7,620 students. However, because of a limited budget the project only allowed for a 10% sampling of off-campus undergraduate students to be subjects of this survey.

SUBJECTS:

The subjects participating in this survey come from a random selection of undergraduate students living off-campus. There is a total number of 3,609 undergraduate students in Santa Clara University, 1,796 of which are resident students and 1,813 are off-campus students. The survey questionnaires were sent to 10% of the off-campus students which totalled to 181 students.

Out of the 181 students, 43 students responded to the survey. Data/results will be taken from the responses made by these 43 students.

PROCEDURE:

The initial stage of this project involved interviewing different departments of students services with regards to their interaction with off-campus students. Gathered from their opinions and suggestions, certain ideas were extracted for the development of the questionnaire.

A cover letter was made to accompany the questionnaire. The cover letter explained the rationale of the survey as well as introduced the availability of the off-campus

resource office to the student.

A 10% random sampling of off-campus student names was requested from the Office of Student Records and Financial Services. The questionnaire with the cover letter was mailed to the students.

INSTRUCTIONS GIVEN:

1. Answer first part by checking each item (university service/facility) for how much the service is used and to rate each of these services.

2. Answer the second part by filling the blanks with some background information.

3. A self-addressed envelope was provided in order that the student may mail back the questionnaire to us through the campus mail.

Continued

(RF:asb
Off-Camp)
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Service 14: Black Student Office

Category Label	Frequency	Percentage
Often	0	0
Frequently	0	0
Sometimes	2	5
Not at All	36	90
Unaware	2	5

Service 15: Project 50 Office

Category Label	Frequency	Percentage
Often	0	0
Frequently	0	0
Sometimes	0	0
Not at All	27	67.5
Unaware	13	32.5

Service 16: Women Student Office

Category Label	Frequency	Percentage
Often	0	0
Frequently	0	0
Sometimes	3	7.5
Not at All	32	80
Unaware	5	12.5

Service 17: Academic Student Office

Category Label	Frequency	Percentage
Often	0	0
Frequently	2	5
Sometimes	2	5
Not at All	28	70
Unaware	8	20

<u>Service 15: Project 50 Office</u>		
No rating	43	100
<u>Service 16: Women Student Office</u>		
Average	2	4.7
No rating	41	95.3
<u>Service 17: Academic Student Office</u>		
Above average	3	7.0
Average	1	2.3
Not rating	39	90.7
<u>Service 18: Int'l Student Office</u>		
No rating	43	100
<u>Service 19: Off-Campus Student Office</u>		
Above average	1	2.3
Average	1	2.3
No rating	41	95.3
<u>Service 20: Disabled Student Office</u>		
No rating	43	100

SECOND PART: PROFILE AND NEEDS
GENERAL INFORMATION REGARDING SUBJECTS.

A. SEX	FREQUENCIES	PERCENTAGE
Female	24	55.8
Male	19	44.2
 B. AGE		
17	2	4.7
18	3	7.0
19	5	11.6
20	9	20.9
21	11	25.6
22	6	14.0
23	1	2.3
24	1	2.3
26	1	2.3
27	1	2.3
28	1	2.3
31	1	2.3
32	1	2.3
 C. YEAR		
Freshman	6	14
Sophomore	7	16.3
Junior	11	25.6
Senior	19	44.2
 D. ETHNIC BACKGROUND		
Asian American	5	11.6
Black American	1	2.3
Hispanic American	1	2.3
White American	31	72.1
Other	5	11.6
 E. AREA OF RESIDENCE (City)		
Santa Clara	15	34.9
San Jose	14	32.6
Saratoga	1	2.3
Los Gatos	2	4.7
Campbell	1	2.3
Mountain View	0	0
Fremont	0	0
Los Altos	1	2.3
Cupertino	1	2.3

E. AREA OF RESIDENCE (CONT'D)
(City)

Palo Alto	2	4.7
Sunnyvale	1	2.3
San Francisco	1	2.3
Milpitas	1	2.3
Other	3	7

F. CURRENT COLLEGE RESIDENCE

Fraternity or Sority House	1	2.3
Off-Campus or Apartment	18	41.9
Home of Parents or Relatives	17	39.5
Own Home	6	14
Other	1	2.3

G. COMMUTE

Car	27	62.8
Bus	1	2.3
Train	1	2.3
Other	13	30.2
No Answer	1	2.3

H. HOW OFTEN IN SCHOOL PER WEEK

Once	0	0
2X	0	0
3X	0	0
4X	19	44.2
5X	24	53.5

I. HAVE LIVED IN COLLEGE DORM

Yes	20	46.5
No	23	53.5

J. NUMBER OF YEARS LIVED IN DORM

0	23	53.5
1	9	20.9
2	9	20.9
3	2	4.7

K. BELONG TO STUDENT ORG'N/GOVERNMENT

Yes	21	48.8
No	21	48.8
No answer	1	2.3